**Manufacturer**
- Well-built machines designed to meet or exceed industry standards
- Operator’s manual
- Training
- Proper jobsite checklists, guidelines, best practices
- Understand customers’ needs on different jobsites

**Dealer**
- Introduction to machine
- Pre-delivery of machine
- Training
- Inspections
- Maintenance
- Repairs
- Proper jobsite checklists, guidelines, best practices

**Contractor**
- Qualified operator/sub-contractor
- Introduction to machine
- Pre-delivery of machine
- Training of crew and employees
- Inspections
- Maintenance
- Repairs
- Proper jobsite checklists, guidelines, best practices
- Quoting jobs to include plenty of time for utility verification
- Ensuring best practices are followed on jobsite

**Operator**
- Qualifications, experience, competency
- Pre-delivery of machine
- Training
- Inspections
- Maintenance
- Repairs
- Jobsite preparation and hazard analysis
- Refuse to use improper procedures

**Utility**
- Locate utilities
- Mark utilities
- Maintain a diagram of utilities
- Expect quotes to include plenty of time for utility verification
- Assist operators with avoiding the utility
- Participate in 811 service
- Ensure contractors are following best practices

**For more information, visit icuee.com/uua**

Everyone has a part to play in underground utility damage prevention. Learn more about everyone’s role in keeping operators, jobsites and communities safe.
Municipality
• Locate utilities
• Mark utilities
• Maintain a diagram of utilities
• Program for providing “positive response” information from locators

811 Call Center
• Help callers make sure they are providing accurate and complete information
• Educate callers on the overall One Call process (wait 48 hours, not all services may be located at the same time by the same company)

Government
• Standards
• Regulations
• Enforcement
• Education on standards and regulations

Utility Locating Service
• Communicate with contractor/operator about planned job
• Mark accurate and complete information
• Provide a positive response that locate was completed, even if no utilities were present

General Public
• Awareness
• Reporting observed or suspected damage
• Enjoy the use and benefits responsibly

For more information, visit icuee.com/uua